



**VISITOR TRANSPORTATION SYSTEMS (VTS) SURVEY
INSTRUCTIONS FOR RESPONDENTS**

1. *The Purpose of this VTS Survey*

Visitor transportation systems continue to be a vital tool in the management and protection of National Park Service resources. With the growing awareness of the benefits associated with these systems have come requests and suggestions to establish new systems and expand existing ones.

The purpose of the VTS Survey is to assemble a comprehensive inventory of the functional characteristics of existing VTS installations which will be used as a management tool throughout the National Park Service to guide the development of new services and to evaluate the effectiveness of existing services.

2. *The Questionnaire*

Read through the entire questionnaire and respond to any question that may apply to your local VTS. If some of the information we request has already been assembled for another purpose (for example, a routine management report), don't feel obligated to conform to the survey format—just note the substitution on the survey form and enclose a copy of your own report with this survey when you turn it in.

When the survey form is complete, please seal it along with any accompanying reports and materials in a single envelope and forward the entire package to Elmer Hernandez at the NPS Denver Service Center.

3. *Things Not Covered by the Questionnaire*

Is there something that would help us better understand your particular VTS operation that we did not ask about in the Survey? Please let us know and forward any additional reports and materials that will enhance our understanding.

4. *Follow-Up*

A representative of the Denver Service Center will call each respondent about a month after the Survey is submitted for follow-up questions and clarifications.

5. *For Further Assistance*

Please direct any questions or concerns regarding the VTS Survey to Elmer Hernandez at the Denver Service Center by telephone 303-696-2171, fax 303-969-2930 or email elmer_hernandez@nps.gov.

A FINAL NOTE: This questionnaire has been subjected to field tests and revisions during its development, and has been reviewed by the Solicitor, but please recognize this is the *first time* the VTS Survey is being circulated. Your comments, observations and suggestions about how to improve the survey will be appreciated.

Thank you for taking the time to participate in the VTS Survey.